

# Lebe'schlitters



## OUR HOUSE RULES

Our holiday apartments are designed to be your home away from home – a place to relax and unwind. We have put a lot of care into furnishing them and hope you find everything you need for a comfortable stay. The following house rules are intended to support a harmonious stay for all.

By treating the apartments with care, you help us to continue offering comfortable accommodations for you and future guests.

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### General

If you notice anything missing or require assistance during your stay, please don't hesitate to contact us. Everything in the apartment, on the terrace, or in the garden is there for your use and enjoyment. We kindly ask you to handle all furnishings and inventory with care and ensure that your fellow travelers also follow the rental conditions.

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### Ski, Snowboards, Bikes & Co.

Please do not store skis, snowboards, snowshoes, bicycles, or scooters inside the apartment. Use the designated ski, bike & hike storage room in the basement.

**Important Note:** We are not liable for any items stored there.

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### Kitchen

A dirty kitchen benefits no one. Please only return dishes, pots, and cutlery to the cupboards when they are clean and dry. We kindly ask for your help in keeping the kitchen tidy – use trivets for hot items and cutting boards for food preparation.

**Waste separation is important to us:**

Under the sink, you'll find bins for:

- Plastic & lightweight metals (e.g., aluminum cans)
- Organic waste
- Residual waste

Please bring your rubbish regularly to the waste room behind the house, next to the garden.

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**Damages**

We understand that accidents happen. If something gets damaged, please let us know right away – this helps us avoid discovering issues only after your departure. The tenant is liable for damages at replacement cost.

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**Duty of Care**

Please treat the apartment with care and ensure your companions do the same. Always close all doors when leaving and shut the windows to prevent weather or burglary damage. Help us save energy: turn off heating when windows are open and use water and electricity responsibly.

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**Waste Disposal**

Please separate your waste into residual waste, paper, plastic, glass, and metal. Bins are located under the sink. Take your rubbish regularly to the ground floor waste room.

**Please do not dispose of** waste, food scraps, harmful liquids, or similar substances in the kitchen sink, toilets, shower, or washbasins. Do not flush sanitary products down the toilet – use the bathroom bin instead.

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## Cleaning

You are welcome to book an additional cleaning service during your stay – please inform us at least one day in advance.

If a mishap occurs (e.g., spilled liquids, heavy dirt), please clean it up immediately. Cleaning supplies are available in your apartment.

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## Quiet Hours

To maintain good neighborly relations, please observe the public quiet hours: lunchtime, nighttime, and Sundays. Within the apartment, we kindly ask for quiet between **10:00 PM and 7:00 AM**.

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## Internet / Wi-Fi

Wi-Fi is available in all apartments. The access code is provided in our digital guest folder and in your arrival information email.

You use the internet at your own risk; the host assumes no liability. Please observe the Wi-Fi usage terms. We also require your signature to prevent misuse – thank you for understanding.

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## Smoking

Smoking is **not allowed** inside the apartment building. Please smoke only on the balcony or terrace and use the provided ashtrays.

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## Children

Children are very welcome. For children under three, we offer a crib and high chair free of charge. Please let us know before your arrival if needed.

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## Pets

Pets are allowed in certain apartments – please inquire in advance.

A **pet fee of €18 per night** applies.

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## Parking

A parking space is available directly in front of the apartment. Two EV charging stations are also available. Additional public parking is nearby.

Please note: Providing a parking space does not establish a custodial agreement. The host is not liable for theft or damage to vehicles or contents.

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## Right of Access

In case of urgent repairs, we may need to enter the apartment without prior notice. Thank you for your understanding – our aim is always to ensure your comfort.

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## Keys

We use a digital key system. Please ensure doors are properly closed when leaving. After completing your online check-in, you will receive access credentials to open doors using your smartphone or a code.

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## Liability

We are not liable for the loss or damage of your personal valuables.

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## Check-in & Check-out

- **Check-in:** from 3:00 PM on the day of arrival
- **Check-out:** by **10:00 AM** on the day of departure

Late check-out is only possible with prior arrangement and written confirmation.

Please leave the apartment in good condition and remove all personal belongings before departure.

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## Agreement to House Rules

By completing your booking, you accept these house rules and all associated terms. These rules are part of your rental agreement and become legally binding upon confirmation.

If you have suggestions or feedback, we would love to hear from you.

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**Thank you for your cooperation and consideration – we wish you a wonderful stay at Lebe’schlitters!**